

TERMS OF USE

Coastal Rheumatology Associates, LLC

Effective: January 1, 2025 | Last Updated: May 2026

1. Acceptance of Terms

By accessing or using the Coastal Rheumatology Associates, LLC website (the "Website"), you agree to be bound by these Terms of Use (the "Terms"). If you do not agree with any part of these Terms, you should not use the Website.

These Terms apply to all visitors, users, and others who access or use the Website. Your continued use of the Website constitutes your ongoing acceptance of these Terms as they may be updated from time to time.

2. Description of Services

The Website provides general information about Coastal Rheumatology Associates, LLC and its rheumatology services. Features available through the Website may include, but are not limited to:

- Practice information and office locations
- Provider biographies and credentials
- Appointment request forms
- Patient portal access
- Contact forms and general inquiries
- Educational resources and health information
- Links to external resources

The Website is intended to facilitate access to the practice and provide general health information. **The Website is NOT a substitute for professional medical advice, diagnosis, or treatment.**

3. Medical Disclaimer

The content on this Website is provided for **general informational and educational purposes only**. Nothing on this Website constitutes medical advice, diagnosis, or treatment.

Always seek the advice of your physician or other qualified health provider with any questions you may have regarding a medical condition. Never disregard professional medical advice or delay in seeking it because of something you have read on this Website.

Emergency Notice

If you think you may have a medical emergency, call 911 or go to the nearest emergency room immediately. Do not rely on this Website for emergency medical needs.

Coastal Rheumatology Associates, LLC does not recommend or endorse any specific tests, physicians, products, procedures, opinions, or other information that may be mentioned on the Website. Reliance on any information provided by this Website is solely at your own risk.

4. No Doctor-Patient Relationship

Use of this Website does **not** create a doctor-patient relationship between you and Coastal Rheumatology Associates, LLC or any of its providers. A doctor-patient relationship is established only when you have been formally accepted as a patient, have signed the necessary intake documents, and have been seen by a provider in a clinical setting.

Submitting a contact form, appointment request, or other inquiry through the Website does not establish a doctor-patient relationship. Communications through the Website, other than through a secure patient portal, are not confidential and are not protected by the physician-patient privilege.

5. Appointment Requests and Contact Forms

Appointment requests submitted through the Website are **requests only** and are not confirmed until you receive direct confirmation from our office. We will make reasonable efforts to respond to appointment requests within one (1) to two (2) business days.

Important

Do NOT submit urgent or emergency medical concerns through the Website. If you are experiencing a medical emergency, call 911. For urgent matters, contact our office directly by phone.

Information submitted through contact forms on the Website is not encrypted to the same standard as our HIPAA-compliant patient portal. You should not include sensitive medical or personal information in messages submitted through the Website's general contact or appointment request forms.

6. Patient Portal

The patient portal is a secure, HIPAA-compliant platform for communication between established patients and the practice. Access to the patient portal requires registration and authentication.

You are responsible for maintaining the confidentiality of your patient portal login credentials. You agree to:

- Keep your login credentials secure and not share them with unauthorized individuals
- Notify us immediately of any unauthorized use of your account or any other breach of security
- Accept responsibility for all activity that occurs under your account

The patient portal is governed by its own terms of use, our Notice of Privacy Practices, and applicable federal and state privacy laws, including HIPAA.

7. Intellectual Property

All content on this Website — including but not limited to text, graphics, logos, images, layout, design, and software — is the property of Coastal Rheumatology Associates, LLC or its content suppliers and is protected by United States copyright, trademark, and other intellectual property laws.

The Coastal Rheumatology Associates name and logo are trademarks of the practice. You may not reproduce, distribute, modify, create derivative works of, publicly display, or otherwise use any content from this Website without the prior written permission of Coastal Rheumatology Associates, LLC.

Limited exception: You may print or download content from this Website for personal, non-commercial use related to your healthcare, provided that you do not modify the content and that you retain all copyright and proprietary notices.

8. User Conduct

When using this Website, you agree **not** to:

- Use the Website for any unlawful purpose or in violation of these Terms
- Attempt to gain unauthorized access to any portion of the Website, other accounts, or computer systems or networks connected to the Website

- Use any automated means, including bots, scrapers, or crawlers, to access or collect information from the Website
- Upload or transmit viruses, malware, or any other harmful code
- Interfere with or disrupt the Website or any servers or networks connected to the Website
- Impersonate any person or entity, or falsely state or otherwise misrepresent your affiliation with any person or entity
- Harvest or collect personal information about other users of the Website
- Use the Website to solicit, advertise, or promote products or services not related to your care at Coastal Rheumatology Associates, LLC

9. Third-Party Links and Resources

The Website may contain links to third-party websites, including but not limited to insurance company portals, pharmacy resources, patient education sites, and health information databases. These links are provided for your convenience and for informational purposes only.

Coastal Rheumatology Associates, LLC does not endorse, control, or assume responsibility for the content, privacy policies, or practices of any third-party websites. You access third-party sites at your own risk and should review their respective terms of use and privacy policies before providing any personal information.

10. Website Availability and Modifications

We reserve the right to modify, suspend, or discontinue the Website, or any part of it, at any time and without prior notice. We do not guarantee that the Website will be available at all times or that it will be free of errors, viruses, or other harmful components.

We may update or change the content on the Website at any time without obligation to notify users. Scheduled maintenance or updates may temporarily affect Website

availability. We shall not be liable to you or any third party for any modification, suspension, or discontinuance of the Website.

11. Disclaimer of Warranties

THE WEBSITE AND ITS CONTENT ARE PROVIDED ON AN "**AS IS**" AND "**AS AVAILABLE**" BASIS. COASTAL RHEUMATOLOGY ASSOCIATES, LLC MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, REGARDING:

- The accuracy, completeness, reliability, or timeliness of any content on the Website
- The suitability of the Website for any particular purpose
- The uninterrupted or error-free operation of the Website
- The absence of viruses or other harmful components

TO THE FULLEST EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

12. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, COASTAL RHEUMATOLOGY ASSOCIATES, LLC, ITS PROVIDERS, OFFICERS, EMPLOYEES, AGENTS, AND AFFILIATES SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO:

- Your use of or inability to use the Website
- Any content on the Website or obtained through the Website
- Unauthorized access to or alteration of your transmissions or data
- Any errors, omissions, or inaccuracies in the content
- Any decision or action taken in reliance on information provided on the Website

This limitation applies regardless of the theory of liability, whether based in contract, tort, negligence, strict liability, or otherwise, even if Coastal Rheumatology Associates, LLC has been advised of the possibility of such damages.

13. Indemnification

You agree to indemnify, defend, and hold harmless Coastal Rheumatology Associates, LLC, its providers, officers, employees, and agents from and against any and all claims, liabilities, damages, losses, costs, or expenses (including reasonable attorneys' fees) arising out of or in any way related to:

- Your use of the Website
- Your violation of these Terms of Use
- Your violation of any rights of a third party
- Any content you submit or transmit through the Website

14. Governing Law and Jurisdiction

These Terms of Use shall be governed by and construed in accordance with the laws of the **State of Georgia**, without regard to its conflict of law provisions.

Any disputes arising under or in connection with these Terms shall be resolved exclusively in the state or federal courts located in **Chatham County, Georgia**. You hereby consent to the personal jurisdiction and venue of such courts and waive any objection based on inconvenient forum.

15. Severability

If any provision of these Terms of Use is found by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and

effect. The invalid or unenforceable provision shall be modified to the minimum extent necessary to make it valid and enforceable while preserving its original intent.

16. Entire Agreement

These Terms of Use, together with the Website Privacy Policy and any other legal notices or policies published on this Website, constitute the entire agreement between you and Coastal Rheumatology Associates, LLC regarding your use of the Website. These Terms supersede any prior agreements, communications, or understandings, whether written or oral, regarding the Website.

17. Changes to These Terms

We reserve the right to update or modify these Terms of Use at any time at our sole discretion. When we make material changes, we will post the revised Terms on this page and update the "Last Updated" date at the top of this document.

Your continued use of the Website after any changes to these Terms constitutes your acceptance of the revised Terms. We encourage you to review these Terms periodically to stay informed of any updates.

18. Contact Information

If you have any questions about these Terms of Use, please contact us:

Coastal Rheumatology Associates, LLC

Address: 5400 Waters Avenue, Savannah, GA 31404

Phone: (912) 349-4227

Email: casbury@southeasternra.com

For medical inquiries, please contact our office directly at (912) 349-4227. **Do not submit medical questions or concerns through website contact forms.**